In order to make it as easy and convenient as possible to contact White Sand Weddings, we provide a Freephone number for you to call us on:

# 0800 107 5710

Our office hours are 9:00am – 6:00pm Monday – Friday, 10:00am – 4:00pm on Saturday, but when our office is closed or all of our wedding consultants are busy with other enquiries, an outsourced call centre answers calls on our behalf. This means that you are never greeted by an engaged tone or an answering machine

This service operates 24 hours a day, 7 days a week, so in the event of an emergency, such as the evening before you're due to depart – even if we cannot take your call – they will let us know immediately that we need to contact you. This service has been operational for nearly 5 years, proving for many reasons to be invaluable to both White Sand Weddings and our valued clients.

We hope that the information in this complimentary brochure has answered your initial questions about White Sand Weddings, our personal service and the choice of incredible holidays we offer. You may wish to know more or now be ready to go ahead and book your dream wedding or honeymoon with us. In either instance, we look forward to hearing from you soon and fulfilling all your dreams for your big day!

Call us NOW on our Freephone number: 0800 107 5710. We are ready to take your call.

Thank you.

White Sand Weddings www.whitesandweddings.co.uk









# WHITE SAND WEDDINGS

WEDDINGS ABROAD & LUXURY HONEYMOONS



Thank you for contacting White Sand Weddings, the UK's independent specialist in weddings and honeymoons in many of the world's most exotic and beautiful locations. Whatever your wishes for your big day or honeymoon, White Sand Weddings will deliver! Offering a dazzling range of extraordinary venues at locations in the Caribbean, Indian Ocean, South Pacific, Far East, Africa, Australia, New Zealand, USA and Europe, White Sand Weddings literally brings you a world of choice for your dream wedding or honeymoon!

We greatly value your enquiry and interest in booking your holiday with our company, so aim with this introductory brochure to tell you a little more about White Sand Weddings and answer any early questions you may have. If after reading the information here you have more questions for us, we welcome your call and look forward to providing you with the additional details you need.

Simply put, White Sand Weddings is in business to fulfil your dreams. We realise implicitly that your wedding or honeymoon holiday will be the most romantic and important of your life together.

We fully appreciate that every single detail has to be spot on, down to how chilled the champagne should be! We also totally understand that there is an amazing amount to be organised in planning such celebrations, and that this can be stressful. We are here to help alleviate the pressure of coordinating your special holiday and turn your wishes for a dream wedding or honeymoon abroad into reality.

No stone is left unturned, no detail left unattended by our expert wedding consultants in working with you to realise your dream wedding or honeymoon. So always remember that your holiday is just as important to us as it is to you, and that we are here to help you at all times!







## **Our Expert Team**

Here at White Sand Weddings, we pride ourselves on our customer service and the expertise of our team of greatly experienced wedding consultants. It is our firm belief that you could not deal with a more knowledgeable and skilled staff anywhere in the UK as those we are lucky to have working alongside us.

Our team is expanding to meet the demand for our services, but we recruit only the very best consultants, offering both you and us at White Sand Weddings the highest possible standards. Between them, our wedding consultants have many years of experience in our field and they look forward to working with you to arrange your dream wedding or honeymoon.

Each of our wedding consultants visits one or more of our wedding or honeymoon destinations each year. We believe that this ensures they can offer impartial advice on any aspect of your chosen wedding or honeymoon location, and also have a real feeling of your chosen venue.

If your personal consultant has not visited your wedding or honeymoon venue his or herself, then it is very likely that at least one of the White Sand Weddings team has, allowing us to answer most questions very quickly. There will of course be the odd question that we cannot answer directly, in which case we work closely with our tour operator partners and hotels to obtain answers for you quickly.



We have access to most of the UK's reputable tour operators, such as Beachcomber Tours, Virgin Holidays, Thomas Cook and many more, and offer your dream wedding or honeymoon at the same prices these operators can offer you directly. However, it is our personal service where we truly excel. In most instances, you will work with the same wedding consultant from your initial contact with White Sand Weddings right through to the day you depart for your holiday.

We believe that offering you continuity is extremely important when dealing with the most romantic holiday of your life, but we do of course have a fully qualified team of wedding consultants on hand to assist you with any enquiry should your own consultant be unavailable at any time.







### **Group Bookings**

Wedding parties can of course range from just an eloping couple through to fifty guests or more! White Sand Weddings is very experienced with working on overseas wedding bookings of various party sizes and the details involved ... but also the savings a group booking can entail. We would recommend that when booking your wedding with White Sand Weddings, your party of guests, whatever the size, also books with us. This way, it is much easier to keep control of all the details for you, especially in respect of flights and accommodation at your chosen location. But in respect of making savings, it also makes sense to keep everything as simple as possible. Your personal wedding consultant will provide the information you need regarding the savings you can make on group bookings.

Another important reason for your party to book with White Sand Weddings is that it offers far greater protection should an airline need to alter their schedule for some reason beyond their, and so our control, or if your chosen wedding location or venue in that location becomes unexpectedly available. In these rare instances, White Sand Weddings works closely with our clients to find a quick solution for alternative arrangements they are totally satisfied with. Although this does not happen often, so there is no need for alarm, we are experienced at dealing with and professionally solving such situations.

#### Gift List

White Sand Weddings' Gift List service has proven very popular with our clients. This is a simple and effective idea allowing family, friends and colleagues to contribute towards the cost of your dream wedding or honeymoon.

It works so that in conjunction with your holiday booking we set up a separate booking in order to keep track of each payment made by a family member, friend or work colleague. These payments are then simply transferred to the balance of your White Sand Weddings wedding or honeymoon holiday booking. The account is of course guaranteed with the same high level of financial protection that our clients receive, details of which can be found below.

#### Financial Protection

Your wedding or honeymoon holiday booking with White Sand Weddings is ABTA and ATOL protected and backed by the Co-operative Group. You will see the logos of these organisations prominently displayed on our website.

ABTA is the Association of British Travel Agents, the organisation responsible for the strict code of conduct under which all travel agents such as White Sand Weddings must operate. It is unwise to ever book a holiday with a UK company that is not a member of or affiliated to ABTA. ATOL is the acronym for Air Travel Organisers' Licensing and is a consumer protection scheme designed to safeguard holiday bookings.

What this means to you is that you can book your wedding or honeymoon with White Sand Weddings without the slightest need to worry. This protection gives you 100% peace of mind, but if you wish to learn more, please visit the websites below for detailed information:

ABTA – www.abta.com ATOL – www.caa.co.uk/atol